

National Finance Center Customer Notification

Date of Notification: June 19, 2009

Subject: FEGLI 881 NOA Issue Follow-up

Database/Customer(s) Affected: All

Dear Customer:

The FEGLI 881 NOA coverage code issue reported on June 16, 2009 has been resolved. The issue was caused by the implementation of a system modification which caused the FEGLI coverage code to not update correctly to the payroll/personnel system (IRIS) during the first pass of PINE (June 15, 2009). Your Customer Service Representative (CSR) will provide a listing of impacted employees by agency. Agencies are encouraged to review the personnel records on these employees and take the appropriate action.

If you have any questions regarding this notification, please contact the Payroll/Personnel Call Center at 504-255-4630 or EmpowHR Help Desk at 1-888-367-6955.

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